

RIGINAL

BEFORE THE ARIZONA CORPORATION COMMISSION

Anzona Comporation Commission

2 **COMMISSIONERS** 7008 JUL - I + P 1: 20

DOCKETED

3 MIKE GLEASON, Chairman

AZ CORP COMMISSION DOCKET CONTROL

JUL -1 2008

WILLIAM A. MUNDELL 4 JEFF HATCH-MILLER KRISTIN K. MAYES

DOCKETED BY

5 **GARY PIERCE**

> IN THE MATTER OF THE COMPLAINT OF STEVE PRAHIN,

DOCKET NO. W-03514A-07-0386

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vs.

PAYSON WATER COMPANY.

RESPONDENT.

COMPLAINANT,

COMPLAINANT.

IN THE MATTER OF THE COMPLAINT OF REBECCA SIGETI,

DOCKET NO. W-03514A-08-0047

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14 PAYSON WATER CO., INC., 15

RESPONDENT.

PROCEDURAL ORDER

BY THE COMMISSION:

On June 25, 2007, Steve Prahin filed with the Arizona Corporation Commission ("Commission") a formal complaint (Docket No. W-03514A-07-0386) against Payson Water Company ("Payson Water" or "Company") which appeared to allege that a representative of Payson Water insulted him and that the Company uses "aggressive bullying tactics" in response to customer complaints.

On July 16, 2007, Payson Water filed an Answer to the Complaint generally denying the allegations set forth therein, and stating several affirmative defenses. The Answer also requested that the Complaint be dismissed.

By Procedural Order issued May 23, 2008, the above-captioned dockets were consolidated and a procedural conference was scheduled for July 11, 2008. A call in number was established for the procedural conference for those parties wishing to participate telephonically. The call in number

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1	has been changed to 602-771-9952.
2	IT IS THEREFORE ORDERED the call in number indicated in the May 23, 2008
3	Procedural Order for telephonic participation in the July 11, 2008 procedural conference has
4	been changed to 602-771-9952.
5	IT IS FURTHER ORDERED that the Ex Parte Rule (A.A.C. R14-3-113 - Unauthorized
6	Communications) applies to this proceeding and shall remain in effect until the Commission's
7	Decision in this matter is final and non-appealable.
8	IS FURTHER ORDERED that the Administrative Law Judge may rescind, alter, amend, or
9	waive any portion of this Procedural Order either by subsequent Procedural Order or by ruling at
10	hearing.
11	Dated this _/ _ day of July, 2008.
12	
13	De Los
14	DWIGHT D. NODES
15	ASSISTANT CHIEF ADMINISTRATIVE LAW JUDGE
16	Copies of the foregoing mailed/delivered this 121 day of July, 2008 to:
17	Steve P. Prahin
18	HC 7, Box 452 Payson, AZ 85541 Legal Division Legal Division
19	ARIZONA CORPORATION COMMISSION Robert Hardcastle, President 1200 West Washington Street
20	BROOKE UTILITIES, INC. Phoenix, AZ 85007 P.O. Box 82218
21	Bakersfield, CA 93380-2218 Ernest G. Johnson, Director Utilities Division
22	Jay L. ShapiroARIZONA CORPORATION COMMISSIONPatrick J. Black1200 West Washington
23	FENNEMORE CRAIG, PC Phoenix, AZ 85007 3003 North Central Avenue, Suite 2600
24	Phoenix, AZ 85012 ARIZONA REPORTING SERVICE, INC. 2200 North Central Avenue, Suite 502
25	James E. Dunne Phoenix, AZ 85004-1481 119 West Third Place Mesa, Arizona 85201
26	
27	Rebecca M. Sigeti 598 Elusive Acres Drive Debra Broyles Debra Broyles
28	HC7, Box 451 Payson, AZ 85541 Secretary to Dwight D. Nodes